Patient Engagement Resources

Patient engagement provides benefits such as, better communication, better care and better outcomes, for your practice and your patients. As noted in a report from the Healthcare Information and Management Systems Society (HIMSS), Patient engagement involves "providers and patients working together to improve health." The report stated that greater engagement in healthcare leads to improved health outcomes. Patients that are empowered with knowledge and take part in the decision making process around their care typically have better outcomes and are healthier as a result. While patients cannot be forced to be fully engaged, providers can still do their part to practice patient engagement.

A Patient Engagement Resources document providing resources on patient engagement including Promoting the Patient Portal, Best Practices for Getting Patients Enrolled, Enhancing Available Information, Designing for your Populations Needs, and Providing Patients with Patient Education Resources is available on the EHR website under Publications.

Important Dates for Eligible Professionals, Eligible Hospitals and Critical Access Hospitals:

- **January 1, 2018**
  Reporting period begins for Program Year 2018.

- **February 28, 2018**
  EHs and CAHs attesting to CMS must submit 2017 MU attestations to the QNet.

- **March 31, 2018**
  Deadline to submit Program Year 2017 attestations.

- **December 31, 2018**
  Reporting period ends for Program Year 2018.

- **March 31, 2019**
  Deadline to submit Program Year 2018 attestations.

- **2021**
  Last year to receive Medicaid EHR incentive payment.

KHIE Connection

Kentucky Health Information Exchange (KHIE) is the Public Health Authority in the Commonwealth for the public health measures within the EHR Incentive Program. In order to be deemed a Meaningful User the provider must have a signed Participation Agreement and signed addendum(s) on file with KHIE for each public health objective selected for attestation. Public Health guidance is available on the EHR website as well as the KHIE website.

> Governor's Office of Electronic Health Information
> Kentucky Health Information Exchange
> 8 Mill Creek Park, Frankfort, KY 40621
> Email: khie@ky.gov   Phone: 502-564-7992   Web: http://khie.ky.gov
> Office Hours: Monday – Friday 8 a.m. – 4:30 p.m.

Kentucky Medicaid EHR Incentive Program Status, January 29, 2018

	Registrations	Completed Attestations	Total Paid	Amount Paid
Hospitals	95	294	271	$133,698,694.17
Providers	5,218	9,560	8,131	$120,137,584.59
Totals	5,313	9,854	8,402	$253,836,278.76

For Assistance with Meaningful Use

Regional Extension Centers (REC)
- Kentucky REC at the University of Kentucky: http://kentuckyrec.com/
- Kentucky Rural Health Information Organization: http://nekyrhio.org/

Kentucky Medicaid EHR Incentive Program
- Medicaid EHR website http://chfs.ky.gov/dms/ehr.htm
- Send an email to ehrincentives@ky.gov
- Send an email from Send E-mail function at https://prdweb.chfs.ky.gov/KYSLR/Login.aspx
- Submit an Issue/Concern through attestation website